

## Retail: Organisation of fitting rooms

- Offer customers hand sanitiser and allow customers to disinfect their hands before entering the fitting rooms.
- Promote trying on clothes at home and provide the option of returning the clothes or shoes in such a way that they do not have to be touched by the shop assistant.
- Put the outfit on a mannequin so the customer can see the whole thing.
- Check out the possibility of providing disposable face covers for customers if they need to pull clothing over their head. Although this does not prevent the spread of viruses, it can act as a barrier for the transmission of infectious particles to or from the customer's face.



- Provide disposable socks when selling shoes.
- Let the customer put/hang the appropriate clothes on a separate rack before putting them back in the shop (at least for 2 hours).
- Regularly wipe handles, mirrors and hooks to keep these frequently touched areas clean.
- Remove things such as chair, stool,...from the cubicles.

*This document was prepared on 20 April 2020 on the basis of the measures in force on that date.*